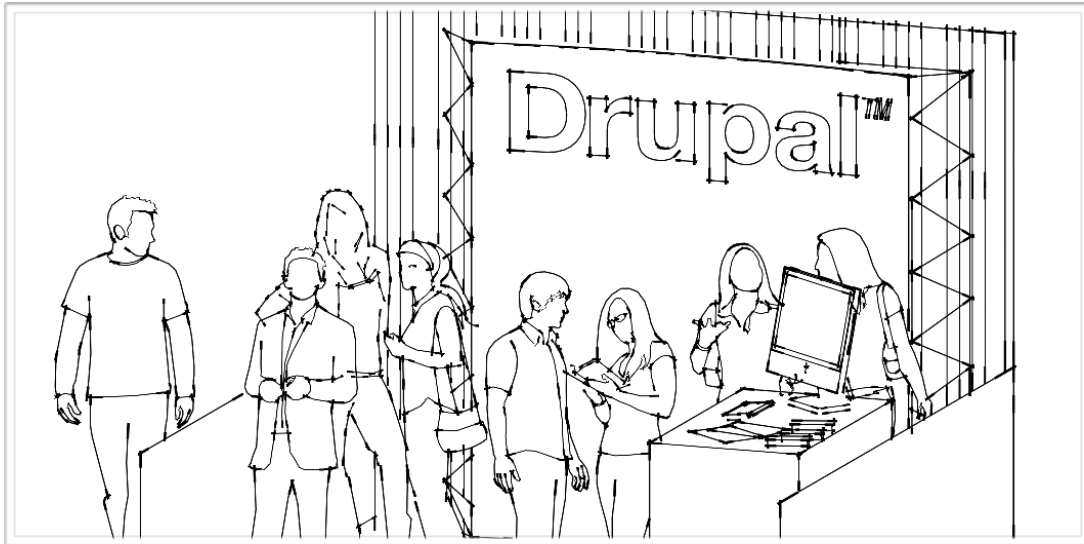


OSCon Volunteer Packet



Questions? Contact Sarah Prasuhn at the info below.

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OSCon Drupal Booth

OSCon Week Events

Sunday Jul 18, 2010

2pm – 5pm Drupal in the Park

- Where: Picnic site D, Laurelhurst Park, Portland, OR 97214

Tuesday Jul 20, 2010

TBA: Party with the Drupal.org Redesign team

- Where: TBA

Wednesday Jul 21, 2010

10am – 4:30pm OSCon Drupal Booth Day 1

- Where: Oregon Convention Center, 777 Northeast M L King Boulevard Portland, OR 97232

6pm – 7pm OSCon Drupal Booth Exhibition Reception

- Where: Oregon Convention Center, 777 Northeast M L King Boulevard Portland, OR 97232

Thursday Jul 22, 2010

10am – 5pm OSCon Drupal Booth Day 2

- Where: Oregon Convention Center, 777 Northeast M L King Boulevard Portland, OR 97232

All Day: Drupal 7 Codesprint

- Where: Shomeya, Inc's Office, 320 N Main, Gresham, OR 97030

Friday Jul 23, 2010

All Day Drupal 7 Codesprint

- Where: Shomeya, Inc's Office, 320 N Main, Gresham, OR 97030

Thank you!

For the past several weeks we've been planning the OSCon booth, and working towards presenting a more professional image of Drupal. Now it's up to you, our awesome volunteers, to really make this happen. All the cool stuff in the world can't make up for a friendly conversation. At the end of the day, clients and developers are going to use Drupal based on what they see at OSCon. Thanks for making all our hard work pay off!

On the title page is the original booth design, here's what we came up with what we were able to do with our sponsorships.

Booth Design

- ➔ **Professional Display** -- We have 3 6ft high eco-friendly bamboo banners coming with the word Drupal across them to line the back of the booth.
- ➔ **Ask me about Drupal Buttons** -- To make it easier for booth visitors to spot who can help them we're asking that all volunteers wear their "Ask me about Drupal" buttons when working the booth.
- ➔ **Swag** -- We have 1-inch buttons with lots of cool Drupal designs, and "Getting started with Drupal" information cards to pass out. The cards are also a good reference point when answering questions. (For more tips see page 3 of this document.)
- ➔ **Demo machine** -- Unfortunately the Convention Center has changed its policy on wifi. We have to pay \$99/per computer per day. So please do not bring your laptop in to do demos unless they you have everything stored locally, as we are connecting only one machine. However, we will have a demo system setup with pre-loaded local sites, famous Drupal sites bookmarked, and a screensaver slideshow demoing Drupal.
- ➔ **Volunteers** -- You are the most important aspect of our booth! Relax and be you, and most of all have fun!

Volunteering Guidelines

Here are some basic guidelines on how to approach people when working in an exhibit booth.

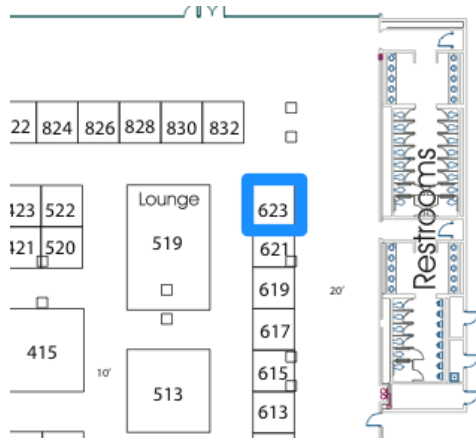
- ➔ **Be approachable, but not pushy.** -- Typically the best approach when someone comes towards the booth is to smile, make eye contact, and see what they say. If nothing, "Did you have any questions?" If they answer no then say "Okay, well let me know if you need anything." or "Let me know if you have any questions." and step back or to the side just not directly staring them down but available. Your Ask me Drupal buttons will help with this too.
- ➔ **Be yourself** -- Chances are you're passionate about Drupal. Being genuine is what makes the Drupal community so popular, and is a large part of why many people choose Drupal beyond it's clean code. So be you. You're already awesome you use Drupal!
- ➔ **Swag** -- Offer the free stuff. It's a good way to make conversation, and leave a little piece of Drupal love with people.
- ➔ **Demo machine** -- If things are slow take time to share cool tips and tricks with the other volunteers (don't ignore people who come by), but chances are if they see you excited and using Drupal they're going to ask questions.
- ➔ **Business Cards** -- OSCon rules strictly prohibit promoting commercial companies in the .org booths. However, if someone asks for a card or where to find help, feel free to hand them your company's. If you don't have a company please point them to our <http://drupalbooth.drupalgardens.com/sponsors> page listed on the back of our swag information cards.
- ➔ **Timing** -- Please be a few minutes early if possible for a shift change, sometimes it helps to know who's come by, and what people are asking. We also want to make sure everyone gets good opportunities for breaks. If you're going to be more than 30min late, or can't make it after all call Sarah P's mobile 503.539.7107 so she can make adjustments if needed.

Logistics

Here's what you need to do in preparation to volunteer.

- ➔ **Register** -- Getting into the Exhibit hall on Wednesday and Thursday is free, but you have to pre-register online. If you are already registered you should have received confirmation from OSCon in your email. To register go to:
<https://en.oreilly.com/oscon2010/nuser/account/signup/attendee>
Once registered bring your confirmation code from your email in to pickup your badge.

- ➔ **Location** -- We are located in the Exhibit Hall at booth 623 in the back right corner of the hall just in front of the restrooms at the Oregon Convention Center, 777 Northeast M L King Boulevard Portland, OR 97232



- ➔ **What to bring** -- As little as possible. We will have a very small amount of room under our table for bags etc., but some of this will be taken up by swag. We also don't have wifi, or a lot of extra table space for laptops.
- ➔ **Where to park** -- Rumor has it Lloyd center can be a good place to get free parking, then walk or ride the Max over. Last time parking was in the \$8-9 dollar range at the convention center itself, but that was two years ago. They do tow and ticket in the surrounding area so plan ahead if you are going to park.
- ➔ **Questions?** -- Questions about the booth and volunteering can be directed to Sarah P's mobile 503.539.7107 or email sarah@shomeya.com. Note: I'm faster on email than returning voicemails. Christ Strahl is heading up the Drupal Redesign party, so unless it's time and location questions, please direct any questions to him.

Shift Schedule as of 7-14-2010

Here is the current Shift Schedule as listed in the Google Spreadsheet. If your name is missing, please add it from the groups page or email Sarah P at the information below.

	Wednesday July 21	Thursday July 22
10am - 12pm	Grant + Sarah + Marlene + 1 other person	Michael + Amye + 1 other person
12pm- 2pm	Grant + Marlene + 2 other people	Michael + Jon + 2 people here
2pm - 4:30pm	Grant + Jon + 2 other people	Jon + Marlene + 2 other people
4pm-5pm	Grant + Jon + Sarah + Gizzelle	Jon + Marlene + 2 other people
5pm-6pm	Dinner	-----
6:00pm - 7:00pm	Amye + Sarah + VJ + Gizzelle	-----